

## TIMESHARE COMPLAINT FORM

State of Utah Department of Commerce Division of Real Estate

Please complete (type or neatly print), sign and submit in a sealed envelop this **form** along with copies of all related **documentation** (purchase contract, correspondence, etc.) to the Utah Division of Real Estate by mail or hand-delivery at the address below.

The Division's ability to investigate depends largely upon receiving a complete and detailed complaint.

Please be aware that the Division uses complaints to regulating its licensees, NOT to mediate or resolve professional or personal disputes. If you believe you have a legal claim for monetary damages, you should consult an attorney about pursuing a civil lawsuit. If you wish to exercise your five-day right of recession you should do so by notifying the timeshare/resort company directly.

The Division will acknowledge receipt of the complaint using the address you provide. The Division does not accept "anonymous" complaints but will keep your name confidential during an investigation, if requested. However, it may become necessary to disclose your name should the case be brought to a hearing before the appropriate regulatory Board/Commission.

I.	YOUR INFORMATION Request Confide	entiality? Yes 🗆	No □	
Your I	Name	Home Phone	Work Phone	Cell Phone
Mailin	g Address	City	State	Zip
II.	COMPLAINT			
Comp	laint Against (Name)	Company Nam	e	Phone
Mailin	g Address	City	State	Zip
Have :	you discussed the complaint with an Attorney? Yes $\Box$	No 🗆	Any legal action pending? Yes $\square$	No 🗆
Attorn	ey's Name	Firm Name		Phone
Descri	be the Complaint (what happened, who was involved,	and when the eve	ents occurred - attach additional sheets	s if necessary):
my na	by certify that the information provided is correct to the me, may become part of the public record should a case		re the appropriate regulatory Board/C	
Signat	ure		Date	